

## 220-302 A+

### CompTIA A+ OS TECHNOLOGY(2003 Objectives)

**Practice Exam:** 220-302 Exams

**Exam Number/Code:** 220-302

**Exam Name:** A+ OS TECHNOLOGY(2003 Objectives)

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1. In Windows XP, which command can be used to view both the IP address and the NIC (network interface card) MAC address?

- A. IPCONFIG /A
- B. IPCONFIG /ALL
- C. IPCONFIG
- D. WINIPCFG

Answer: B

2. Which tool can be used to view TCP/IP configuration settings on a Windows 2000 machine?

- A. TRACERT
- B. IPCONFIG
- C. NSLOOKUP
- D. WINIPCFG

Answer: B

3. Which system is used to resolve names on the Internet, such as comptia.org, to IP addresses?

- A. WINS (windows internet name service)
- B. HOSTS
- C. DNS
- D. LMHOSTS

Answer: C

4. Which Internet protocol encrypts and decrypts user page requests, as well as the pages that are returned by a web server using SSL?

- A. NNTP
- B. FTP
- C. HTTP
- D. HTTPS

Answer: D

5. Windows 98 SE allows upgrades to which of the following operating systems? (Select THREE)

- A. Windows XP Home
- B. Windows XP Professional
- C. Windows 2000 Professional
- D. Windows NT 4.0

Answer: ABC

6. Which of the following is the command that installs Recovery Console on the Boot menu from the Windows 2000 CD?

- A. DRIVE LETTER:TOOLSRCINSTALL.EXE
- B. DRIVE LETTER:i386WINNT32.EXE /RECCONS
- C. DRIVE LETTER:i386CMDCONS.EXE
- D. DRIVE LETTER:i386WINNT32.EXE /CMDCONS

Answer: D

7. Which of the following enables a Windows 2000 server to assign IP addresses?

- A. WINS (windows internet name service)
- B. DHCP
- C. DNS
- D. IIS

Answer: B

8. Which of the following circumstances would automatically create a system restore point? (Select TWO)

- A. installation of an unsigned driver
- B. a system crash
- C. installation of an application that uses Windows Installer or installation of Shield Pro version 6.0 or later
- D. installing an update by using the Windows Update or Automatic Updates
- E. each time the system is rebooted

Answer: AD

9. Safe Mode is an essential Startup tool for troubleshooting Windows 98. Which two methods cause the system to start up in Safe Mode? (Select TWO)

- A. start the system in DOS Mode and run the WIN /S command
- B. press the <F8> key while restarting system - select Safe Mode
- C. start the system in DOS Mode and run the SAFE.EXE file
- D. hold <CTRL> key while restarting the system; select Safe Mode

Answer: BD

10. Which common Internet protocol allows for retrieval of e-mail from a server?

- A. ISP
- B. POP
- C. FTP
- D. SMTP

Answer: B

11. What should the technician do to keep Windows XP computers updated with SPs (service packs), device drivers, and system security updates?

- A. reload Windows XP
- B. run WINUPDATE.EXE
- C. run Windows Update
- D. run SYSUPDTE.EXE

Answer: C

12. A user can send e-mail, but cannot receive any e-mail. Which of the following settings should be verified in the e-mail account?

- A. MAC address
- B. TCP/IP address
- C. POP Server settings
- D. SMTP Server settings

Answer: C

13. How can swap file performance in Windows 2000 Professional be increased?

- A. limit the Swap File to one physical disk
- B. distribute the Swap File among multiple physical disks
- C. distribute the Swap File over multiple partitions on the same physical disk
- D. limit the size of the Swap File to the amount of RAM + 2 MB

Answer: B

14. When making a serial connection between two Windows 2000 machines, which type of cable is needed for proper communications?

- A. RG-59 coaxial cable
- B. RS-232 Null Modem cable
- C. telephone cable
- D. UTP CAT5 patch cable

Answer: B

15. Internet cookies are lost when upgrading from Windows 98 or Windows Me to Windows XP. What is the MOST likely cause?

- A. Internet Explorer cookies from Windows 98 or Windows Me are incompatible with Windows XP.
- B. Internet Explorer 4x was installed prior to upgrading to Windows XP.
- C. Windows XP has a different user profile structure than Windows 98 or Windows Me and the upgrade process does not migrate cookies.
- D. Windows XP default Internet security option settings delete cookies during upgrades from Windows 98 or Windows Me.

Answer: C

16. In which situation(s) will Windows XP advise the technician installing a device that the driver is signed or not?

- A. in all cases
- B. for some non PnP (non plug and play) device drivers and all PnP (plug and play) device drivers
- C. for all non PnP (non plug and play) device drivers and most PnP (plug and play) device drivers
- D. not for any non PnP (non plug and play) device drivers, only for all PnP (plug and play) device drivers

Answer: D

17. By default, what is Driver Signing set to in Windows XP?

- A. Ignore
- B. Warn
- C. Block
- D. Not installed

Answer: B

18. Which utility allows a technician to see the status of system resources such as IRQs on a Windows 2000 computer?

- A. Add / Remove Hardware
- B. WINNT32
- C. SYSEDIT
- D. Device Manager

Answer: D

19. In Windows 2000, where should you go to join a workgroup or domain?

- A. Device Manager
- B. System Properties
- C. Membership Manager
- D. Network and Dial Up Connections

Answer: B

20. How is the Disk Defragmentation utility in Windows XP accessed?

- A. open a command prompt and type DEFRAG
- B. at Startup, press the <F8> key and select Defrag Disk
- C. right-click My Computer, Manage, Disk Defragmenter

D. right-click Drive icon, Tools, Defragment Now

Answer: C

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